



MEMORANDUM

DATE: November 30, 2020
TO: Santé Physicians
FROM: Dawn Dahl, Director, Utilization Management
RE: Services Requiring Prior Authorization

To better serve our providers, we are pleased to announce that effective December 1, 2020 Utilization Management at Santé Physicians will no longer be requiring prior authorization for the services listed below.

- Aquatic Therapy Referral
- Breastfeeding Medicine Referral
- Balance & Dizziness Therapy Referral
- Endocrinology Referral for Type II Diabetes
- Video Capsule Endoscopy
- Nutrition Referral for Chronic Diseases
- Referral for Medical Weight Management
- Referral to Plastic Surgeon
- Intensity Modulated Radiation Therapy
- DME Purchase price limit raised from \$200 to \$500 – Any durable medical equipment purchased that is less than \$500 per line item does not require prior authorization. Purchase over \$500 per line item and all rentals will still require prior authorization.

Our updated prior authorization forms will soon be available online as a fillable PDF and you can locate them on the website provided below.

HMO: www.santehealth.net

Medi-CAL: <http://medi-cal.santehealth.net>

Community Care Health: <https://www.communitycarehealth.org/>

A friendly reminder: when submitting your prior authorization, please make sure it is filled out completely, fax one request at a time and all requests need to have medical notes and current RX attached if applicable.

As a provider, you can also get access to our online portal to check eligibility, prior authorizations, and claims. Please visit www.santehealth.net for more information or call Customer Service at (559) 228-5410.