



**SANTÉ COMMUNITY  
PHYSICIANS**

## **MEMORANDUM**

**DATE:** July 17, 2019

**TO:** Santé Community Physicians

**FROM:** Kelly Lilles, Director, Marketing & Physician Services

**RE:** **National Drug Code (NDC) Requirements for Claims Submission**

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Santé Community Physicians would like to remind you to include the National Drug Code (NDC) information in any claim you submit that includes a medication covered under your patient's medical benefit. An example of such a claim would be for an in-office injection or infusion. All HMO health plans are now requiring physicians and medical groups to include the NDC code on the claim. Some drugs share the same Healthcare Common Procedure Coding System (HCPCS) designation. Submitting the NDC allows the health plans to avoid billing and payment errors, and speed up payments to you.

Health Plans have informed us that claims submitted without the NDC number will be denied and not paid. You will receive the response: "RH – please submit with copy of the invoice(s)". Your payments will be delayed by not providing the NDC value with the original claim.

If you have questions about this Health Plan requirement, you may contact our Customer Service Department at (559) 228-5410.